

Submit a question, comment, or complaint about a Foodservice, Hotel, or other Lodging Facility

This form is for reporting foodservice or lodging facility complaints or when an unsafe food handling practice is observed in a facility permitted by the Blue Ridge Health District. Complete the form and email to the locality where the facility is located

→ **PLEASE NOTE:** If you or others in your party got sick, skip the form below and go to the Foodborne Illness Complaint Form.

The environmental health staff responds to all questions and complaints in a timely manner. Complaint responses usually involve a visit to the site in question, assessment of the problem, working with the site owner or manager to correct the problem, and education of other staff to avoid the problem in the future.

Your contact information:

Name:

Phone:

Email:

I would like to remain anonymous (Your name and contact information will remain confidential to the extent permitted by law.)

We will not share your identity with the facility. Providing your contact information helps us follow up with you in case we need more information, or to let you know what actions were taken as a result of our investigation.

About the food establishment in question:

Sometimes there are chains of food establishments with the same name (i.e. McDonalds) or similar names to other restaurants so to ensure our inspection team is sent to the one you are writing about, we need to know its location.

Name of Establishment:

Street Address:

City and Zip Code:

Date and Time of Possible Violation:

Describe in detail the unsafe food handling practice you observed and/or ask questions to the Food Protection Program:

You can email this form to the locality where the complaint is based using one of the emails noted below:

Charlottesville/Albemarle Health Department

CAHDEH@vdh.virginia.gov

Fluvanna County Health Department

FluvannaEH@vdh.virginia.gov

Greene County Health Department

GreeneEH@vdh.virginia.gov

Louisa County Health Department

LouisaEH@vdh.virginia.gov

Nelson County Health Department

NelsonEH@vdh.virginia.gov

