

## **Submit a question, comment, or complaint about a Residential Well or Sewage (Septic) System**

This form is for reporting complaints regarding a dry well, leaking sewage system, sewage on the ground or other complaint for a residential system located in the Blue Ridge Health District. Complete the form and email to the locality where the facility is located

The environmental health staff responds to all questions and complaints in a timely manner. Complaint responses usually involve a visit to the site in question, assessment of the problem, working with the site owner or property manager to correct the problem, and education of other staff to avoid the problem in the future.

### **Your contact information**

**Name:**

**Phone (optional):**

**Email:**

I would like to remain anonymous (Your name and contact information will remain confidential to the extent permitted by law.)

We will not share your identity with the homeowner. Providing your contact information helps us follow up with you in case we need more information, or to let you know what actions were taken as a result of our investigation.

### **About the food establishment in question:**

Sometimes there are chains of food establishments with the same name (i.e. McDonalds) or similar names to other restaurants so to ensure our inspection team is sent to the one you are writing about, we need to know its location.

**Tax Map or Parcel Number:**

**Street address:**

**City and zip code:**

**Date and time of observation:**

**Describe in detail the situation as you observed it and/or ask questions to the Onsite Program staff:**

You can email this form to the locality where the complaint is based using one of the emails noted below.

**Charlottesville/Albemarle Health Department**

[CAHDEH@vdh.virginia.gov](mailto:CAHDEH@vdh.virginia.gov)

**Fluvanna County Health Department**

[FluvannaEH@vdh.virginia.gov](mailto:FluvannaEH@vdh.virginia.gov)

**Greene County Health Department**

[GreeneEH@vdh.virginia.gov](mailto:GreeneEH@vdh.virginia.gov)

**Louisa County Health Department**

[LouisaEH@vdh.virginia.gov](mailto:LouisaEH@vdh.virginia.gov)

**Nelson County Health Department**

[NelsonEH@vdh.virginia.gov](mailto:NelsonEH@vdh.virginia.gov)

